

# Intelligent Process Automation

## Welcome



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To allow people to join we'll start at 2 minutes past the hour!

# Agenda

1. Welcome and Introductions 5m
2. IPA Review 10m
3. Panel Q&A 25m
4. Closing Comments 5m

# Panel

## **Karri Lehtonen (Host)**

Head of Business Development  
Digital Workforce

## **Dr Steve Sheppard**

CEO  
Combined Intelligence

## **Karli Kalpala**

Head of Service Development  
Digital Workforce

## **Ollie Sulley**

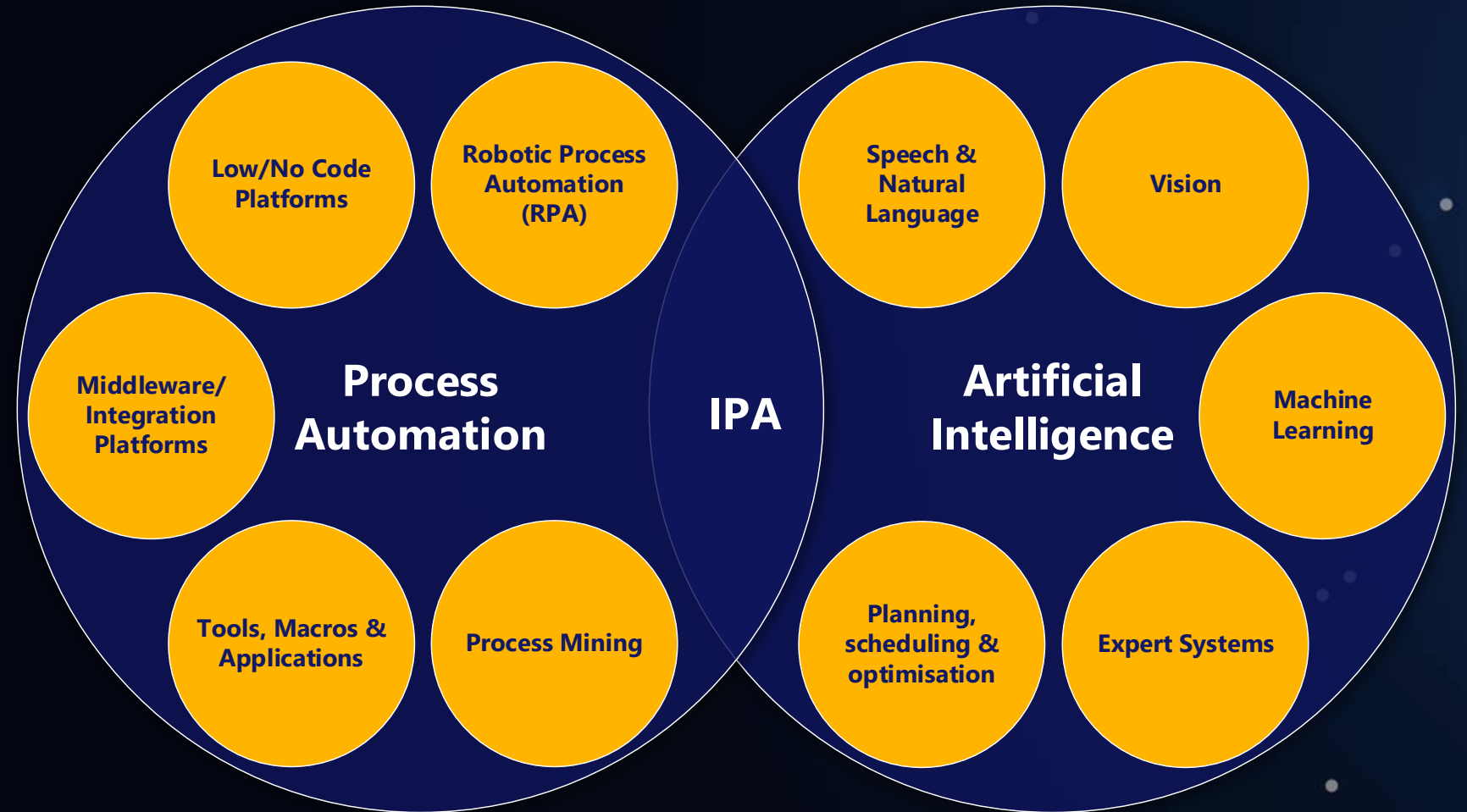
Co-Founder  
Edge Tech

# Intelligent Process Automation

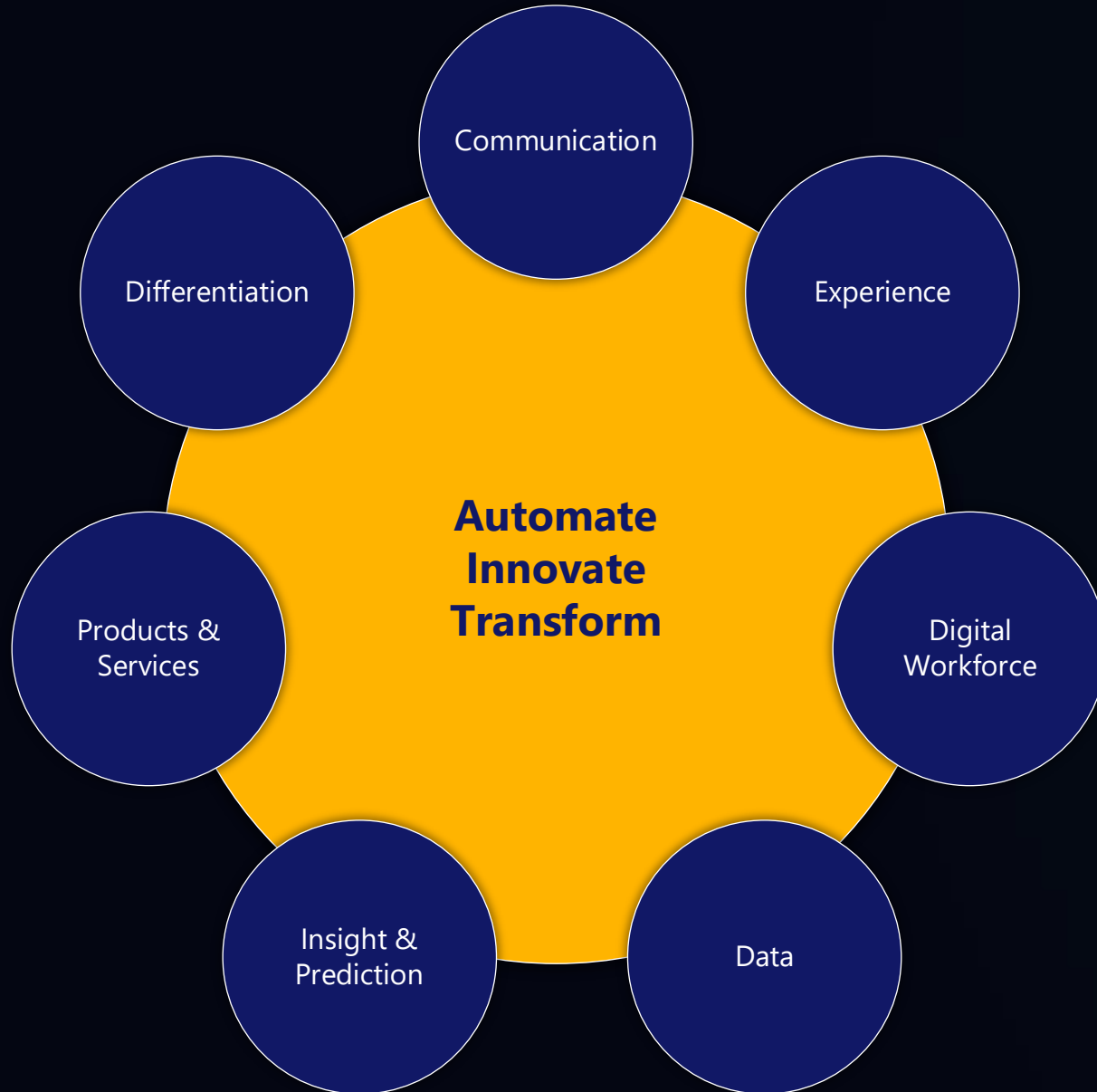
## Review

1. Transformation, Innovation and Automation
2. What is IPA and why you need it?
3. How to start your IPA journey
4. What to automate
5. Common pitfalls to overcome
6. Going beyond initial success
7. What the future holds?

# What is IPA?

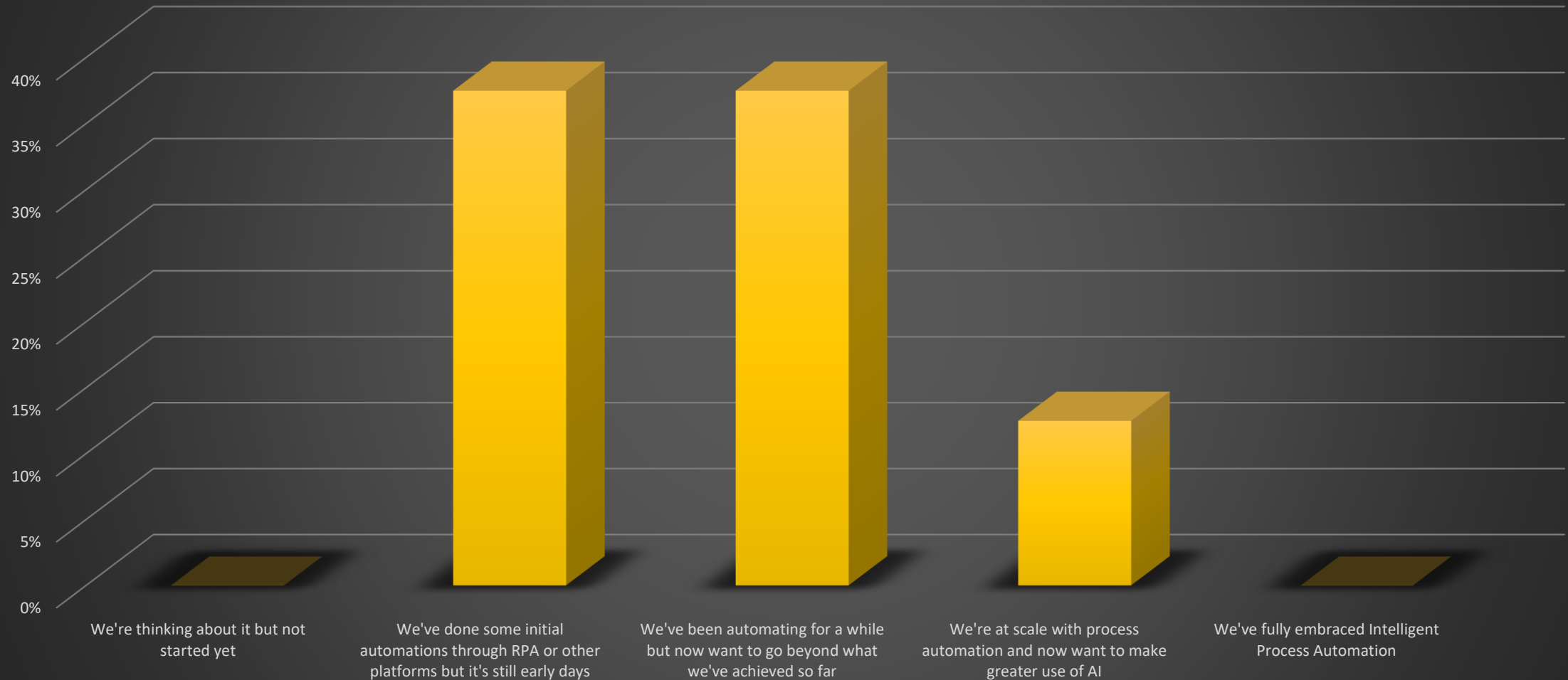


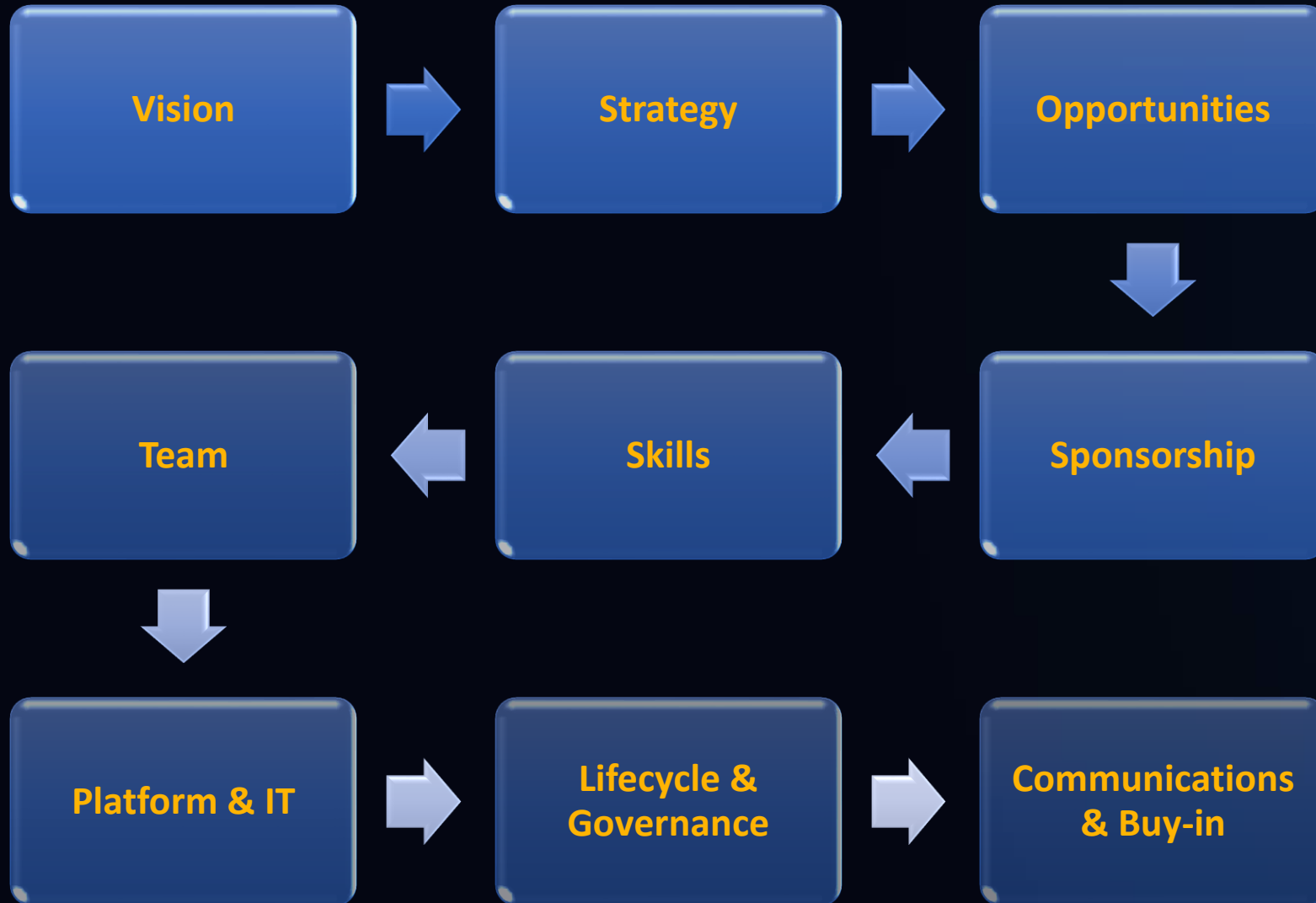
**IPA + Scale = Hyperautomation**



**Why you  
need it?**

## Where are you on your IPA journey?





**How to go  
about it**

# Opportunities

## Early

- Learning
- Expectation mgmt.
- Mindset
- Success
- Demonstrate value
- Lower risk

## Middle

- Lessons learnt
- Pipeline
- Higher value
- Core
  - Business areas
  - Tasks / Processes

## Mature

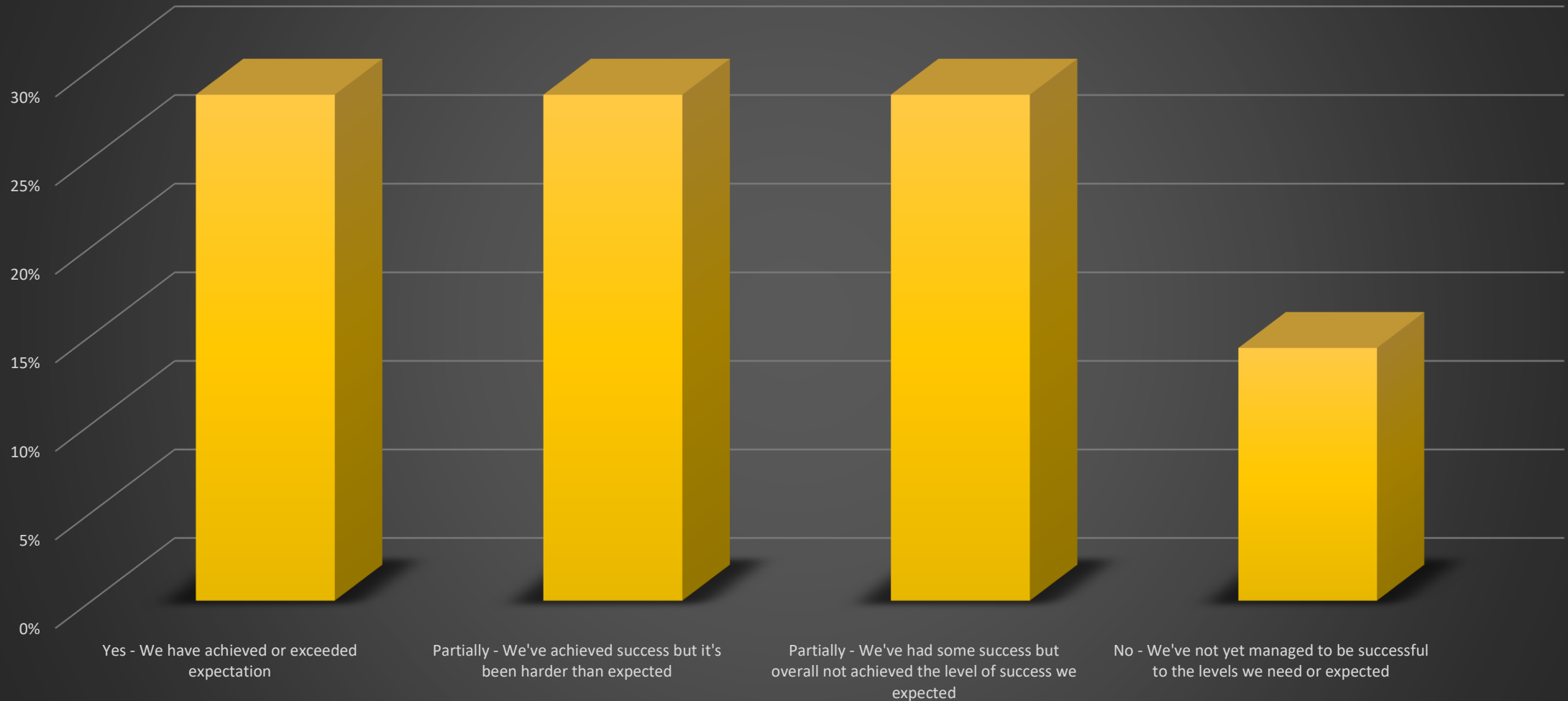
- End to end processes
- Complex
- Re-engineering
- Intelligent
- Transformational

Programme Maturity





## Have you achieved the level of success with process automation you expected?



## Strategy



- Bigger Picture
- Objectives
- Sponsorship
- Lead

## People



- Roles & responsibilities
- Skills & training
- Communication
- Team work

# Challenges

## Process



- Governance
- Opportunity assessment
- Delivery methodology
- Support & maintenance

## Technology



- Platform
- IT
- Access
- Security & data retention

The evolution of Digital Workforce is enabling your journey towards

# AUTONOMOUS BUSINESS

TASK AUTOMATION

PROCESS AUTOMATION

AUTONOMOUS PROCESSES

## DW 1.0

Task Executor  
Task Supervisor

## DW 2.0

Interpreter  
Analyst  
Communicator  
Digital Assistant

## DW 3.0

Decision Maker  
Collaborator  
Business Process  
Orchestrator

## DW 4.0

Autonomous  
Business operations  
led by a Digital  
Business Manager

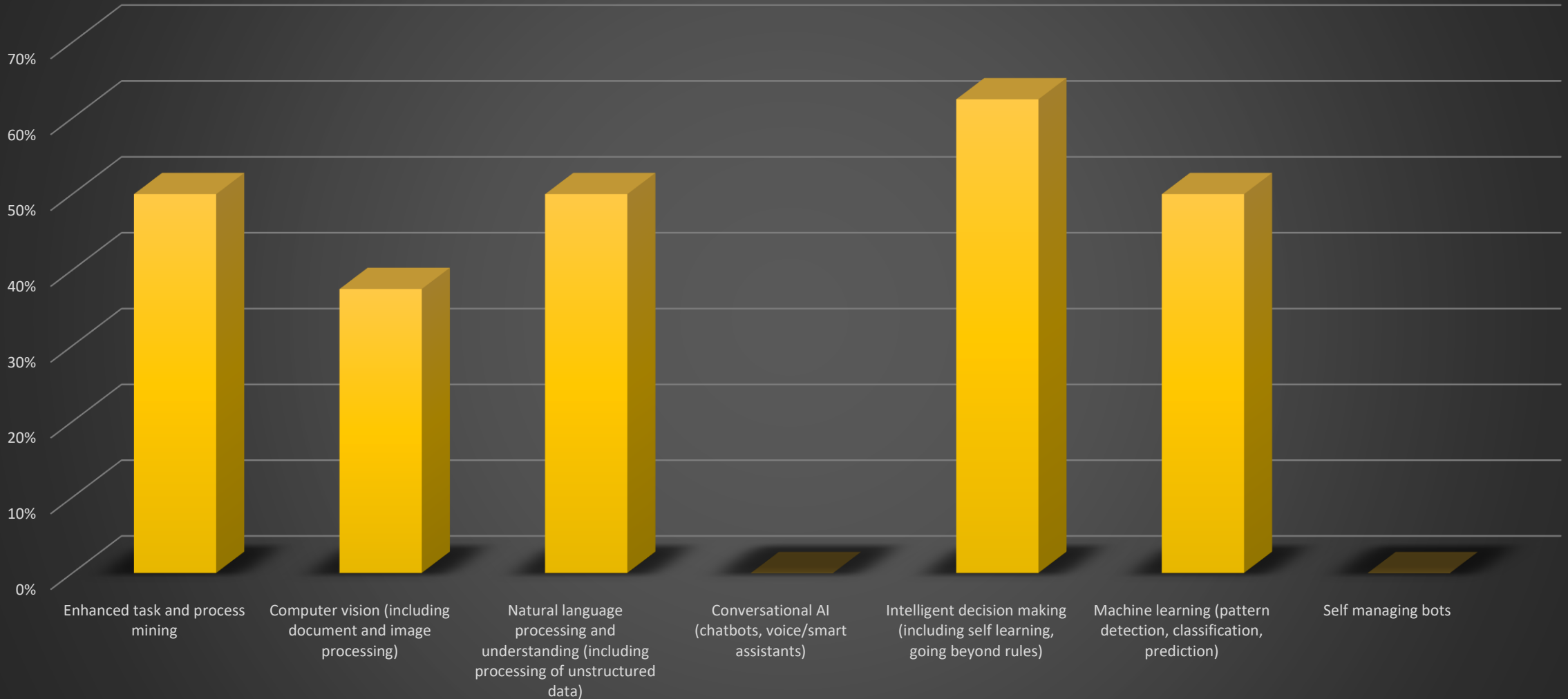
## DW 5.0

Autonomous  
Business led by a  
Digital CEO



HUMAN IN THE LOOP

## What aspects of 'intelligent' process automation interest you the most?



# Intelligent Process Automation

## Q&A

### **Karri Lehtonen (Host)**

Head of Business Development  
Digital Workforce

### **Dr Steve Sheppard**

CEO  
Combined Intelligence

### **Karli Kalpala**

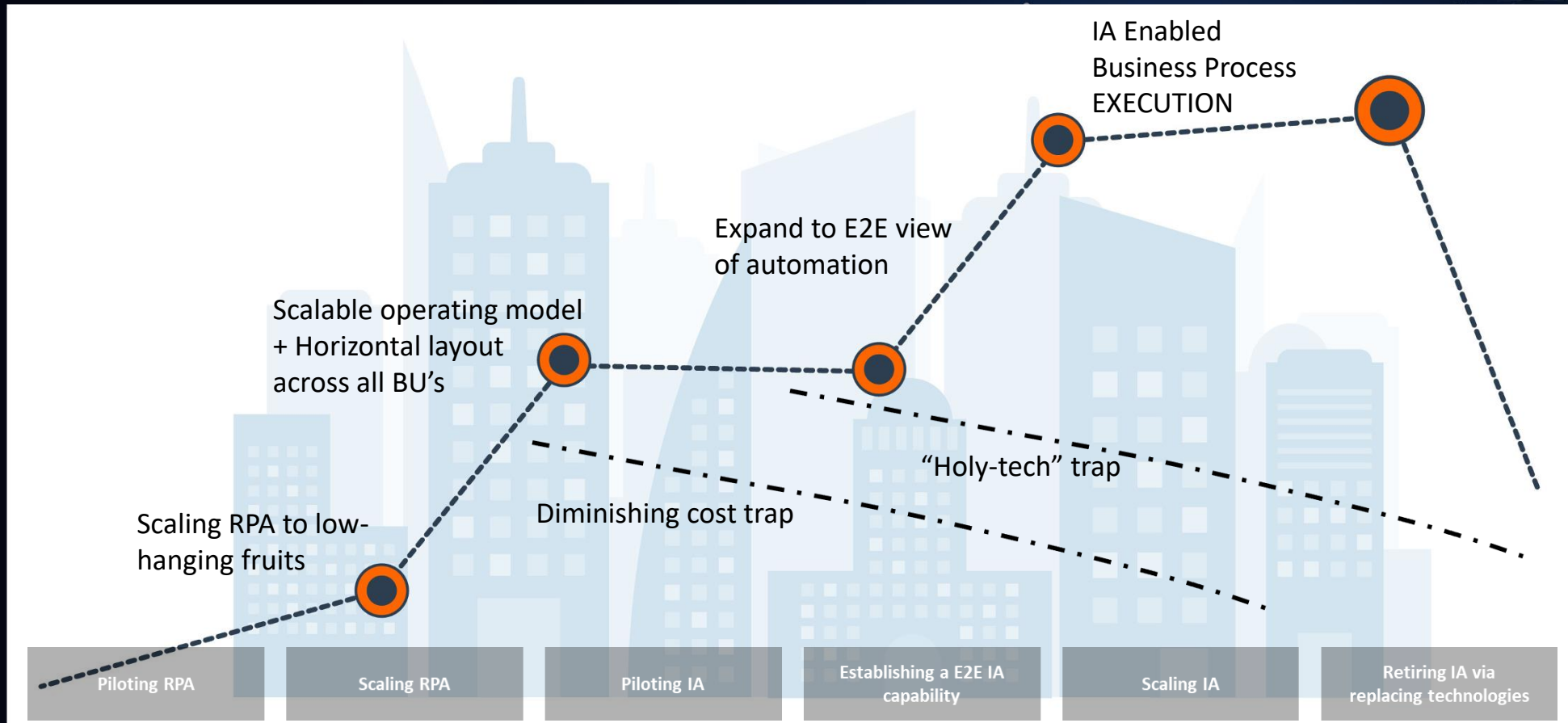
Head of Service Development  
Digital Workforce

### **Ollie Sulley**

Co-Founder  
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Please use chat to raise questions. We'll select and answer as many as we can.





# Intelligent Process Automation

## Closing Comments





COMBINED  
INTELLIGENCE

# Free Workshop

Intelligent Process Automation in your organisation.  
Insight, inspiration, innovation and problem solving.  
How to realise it's full potential. From vision to reality.

Other topics: Artificial Intelligence, Augmented Analytics, IoT, Smart Devices...

Email: [steve@combined-intelligence.co.uk](mailto:steve@combined-intelligence.co.uk)





# Free Hiring Audit

**Our hiring audit will strip back your recruitment process, understand what your current process looks like, what your bottlenecks are, and how your candidates perceive you during the process.**

**Outcome: A roadmap of bespoke actions to help grow your IPA team without falling into common pitfalls**

**Book: <https://calendly.com/oliversulley>**



# Free Online Assessment

Assess your RPA capabilities with our free online survey tool that provides a snapshot of your current maturity level in creating an Enterprise level RPA capability and recommendations on how you can scale to the next level.

Link: <https://s.surveyanyplace.com/onlinerpasurvey>

# Intelligent Process Automation

## Thank you



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Feedback / Questions / Comments to [ipa@combined-intelligence.co.uk](mailto:ipa@combined-intelligence.co.uk)

We will share links to the slides and offers via email.